



# **COMMONWEALTH of VIRGINIA**

## ***Department of Emergency Management***

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## **Disaster Field Office**

7800 Carousel Lane • Richmond, VA 23294

**FEMA-1491-DR-VA**

Commonwealth Situation Report #46

Tuesday, January 27, 2004

### **1. Situation**

Hurricane Isabel entered Virginia September 18 after making landfall along the North Carolina Outer Banks. The Commonwealth sustained winds near 100 mph and tropical storm winds for 29 hours. The hurricane produced storm surge of 5 to 8 feet along the coast and in the Chesapeake Bay with rainfall totals between 2 to 11 inches along its track. Damages due to wind, rain, and storm surge resulted in flooding, electrical outages, debris, transportation interruption, and damaged homes and businesses. At the height of the incident approximately 6,000 residents were housed in 134 shelters and curfews were imposed in many jurisdictions. Further damages occurred when a series of thunderstorms and tornados came through many of the designated areas in the southeast portion of Virginia on September 23.

Governor Mark R. Warner declared a State of Emergency in the Commonwealth on September 15, 2003. Governor Warner requested, and a Major Presidential Disaster Declaration (FEMA-1491-DR-VA) was granted to Virginia on September 18, 2003. FEMA closed the incident period effective October 1, 2003. A total of 36 confirmed deaths to date. Effective January 9, 2004, the US Homeland Security advisory level and the Virginia threat advisory level were lowered from orange (high) to yellow (elevated).

### **2. Current State/Federal Priorities and Objectives**

- ☐ Continue external affairs strategy that will proactively manage public expectations through targeted media releases, appropriate staffing of public meetings, and support of all recovery program elements.
- ☐ Update timelines for completion of program delivery.
- ☐ Provide for health and safety of impacted citizens and recovery workers.
- ☐ Continue working with Hazard Mitigation Grant Program applicants.
- ☐ ***Complete*** requirements for transitioning back to VDEM's Trade Court office.

### **3. Recovery Activities**

#### **A. Human Services:**

##### **i. Teleregistrations**

- ☐ New teleregistrations since last reporting period amount to **24** for a total of **93,169** registrations at COB **January 26**.
- ☐ Although the registration period was terminated COB December 8, individuals with extenuating circumstances can still register for FEMA assistance by calling 1-800-621-FEMA or TTY 1-800-462-7585 for the speech or hearing impaired. Lines are open from 8 a.m. to 6 p.m. Monday through Friday.

**"Working to Protect People, Property and Our Communities"**

ii. **Small Business Administration** (as of COB 1/26/04)

	Issued	Received	#Approved	\$ Approved	Declined	Withdrawn	Pending
<b>Home</b>	52,303	<b>6,981</b>	<b>2,686</b>	<b>\$57,522,200</b>	<b>3,395</b>	<b>885</b>	<b>15</b>
<b>Business</b>	10,099	<b>1,023</b>	<b>275</b>	<b>\$15,088,700</b>	<b>490</b>	<b>248</b>	<b>10</b>
<b>EIDL</b>	0	<b>1,070</b>	<b>171</b>	<b>\$3,534,700</b>	<b>75</b>	<b>819</b>	<b>5</b>
<b>TOTAL</b>	62,402	<b>9,074</b>	<b>3,132</b>	<b>\$76,145,600</b>	<b>3,960</b>	<b>1,952</b>	<b>30</b>

iii. **Individuals and Households Program (IHP)**

(a) **Housing**

- ☐ Temporary housing assistance dispersed to date – **\$32,202,091.43**
- ☐ Residential destruction included 1,186 homes reported destroyed and 9,110 with major damage, 107,908 minor damage and those ‘affected.’ Losses are estimated at \$591,622,791.
- ☐ Of the 1,470 businesses involved, 77 are reported destroyed, 333 suffered major damage and 1,060 businesses suffered minor or casual damage. Estimated losses amount to \$84,143,356.

(b) **Travel Trailer Status as of 1/26/04**

County	Approved	On Site	Occupied	Vacated
Gloucester	85	85	84	<b>10</b>
Hampton	2	2	2	
James City	1	1	1	
King & Queen	3	3	3	1
Lancaster	1	1	1	
Mathews	8	8	8	1
Middlesex	1	1	1	<b>2</b>
Northampton	1	1	0	
Poquoson	<b>242</b>	<b>242</b>	<b>242</b>	<b>41</b>
Prince George	1	1	1	
Rockbridge	8	8	8	<b>4</b>
Suffolk	1	1	1	
York	<b>12</b>	11	10	
<b>Total</b>	<b>366</b>	<b>365</b>	<b>362</b>	<b>59</b>

(c) **Other Needs Assistance (ONA)**

- ☐ Significant FEMA computer problems have adversely impacted processing of disaster claims. Some delays in assistance can be expected.

Amount referrals approved:	<b>\$20,073,570.28</b>
Amount referrals disbursed:	<b>\$19,760,810.47</b>
Total referrals received:	<b>43,235</b>
Total referrals approved:	<b>15,909</b>
Total referrals ineligible:	<b>25,171</b>
Total referrals withdrawn:	<b>1,377</b>
Total referrals pending:	<b>780</b>

Updated Information is **bold** and *italicized*.

- iv. **Disaster Unemployment Assistance** (as of COB *1/26/04*)
  - Total Claims Filed: *2,11*
  - Approved: *2,335*
  - Denied: *176*
  - Amount Claims Disbursed: *\$624,724*
- v. **Mental Health**
  - ☐ *The request has been approved for an addition \$152,036 to allow the Immediate Services Program Crisis Counseling Grant to continue until the Regular Services Crisis Counseling Grant request is determined. With the additional funding, the total amount approved to date for ISP is \$1,056,575.*
  - ☐ The Individual Assistance Officer *attended* the Substance Abuse & Mental Health Services Administrators conference on January 21-23.
- vi. **Donations Coordination**
  - ☐ Calls as of COB *1/26/04* total *2,619* with *1,911* related to individual needs, 643 miscellaneous, 61 offers of donations and four calls from agencies with needs.
  - ☐ Donations of goods, money and volunteer services can be made by calling the toll-free Donations Hotline at 1-877-245-5513.
- vii. **Hurricane Isabel Relief Fund.**
  - ☐ Fund total as of COB *1/26/04* *\$29,016*
- viii. **Insurance Fraud Hotline**
  - ☐ A total of *44* communications (as of *1/26/04*) have been received by Hotline, mail/fax and telephone by the Virginia State Police of suspected insurance fraud relative to Hurricane Isabel.

## B. Infrastructure Services:

- i. **Public Assistance Program**
  - ☐ More than three weeks of significant FEMA computer downtime has greatly impacted processing of disaster claims. This backlog is not expected to be cleared until late January.
  - ☐ Has received *304 Requests for Public Assistance* to date in the system. Work has been completed on *193 applicants (61%)*.
  - ☐ A total of *1,785 project worksheets* have been written out (*100%*), *1,414* obligated (*79%*) and *371* under review for a total of *\$171,158,294.42 obligated*.
  - ☐ Grants were conveyed to *26 jurisdictions* during the past week as indicated by bold italics in Attachment 1.
- ii. **Debris Management Liaison**
  - ☐ No new issues.

## C. Mitigation

- ☐ *A Community Assistance and Assessment Visit was performed on the city of Waynesboro on January 21 and the city of Poquoson on January 27.*
- ☐ *Met with the Thomas Jefferson and the Central Virginia Planning District Commissions.*
- ☐ *Conducted two one-day workshops for HMGP applicants invited to submit final applications.*
- ☐ *The Technical All-Hazard Library CD was approved for production. The first run of 1,000 copies should be delivered by the end of February.*

## D. Legislative Liaison:

- ☐ *Responded to an inquiry from Senator Bolling's office regarding a mobility-impaired constituent seeking additional assistance for damage to her primary vehicle, which is outfitted with special lift equipment. Medical assistance received to date is insufficient to cover costs.*

**E. Public Affairs**

- ☐ No new press releases issued.

**F. Environmental**

- ☐ No new issues.

**G. Disaster Recovery Task Forces**

- i. State Coordinator for Local Disaster Recovery Task Forces (LDRTF)
  - ☐ *South East Virginia Unmet Needs Committee met on January 22.*
  - ☐ *Met with the Peninsula Local Recovery Task for on January 23.*
  - ☐ *Transferred one case to the Franklin City Local Recovery Task Force.*
  - ☐ Transferred *one case* to the Page County Local Recovery Task Force.
  - ☐ Transferred *one case* to the Southampton Local Recovery Task Force.

**H. State Coordinating Officer**

- ☐ Colestock, Camp, and senior staff *participated* in the Disaster Response and Recovery Operations course via videoconference on January 20-21.

**I. Resources**

- ☐ The DFO operations are supported daily by the Virginia Departments of:

Emergency Management	11
Transportation	<i>0</i>
Social Services	12
Conservation and Recreation	2
Housing and Community Development	<u>1</u>
Total (as of <i>January 27, 2004</i> )	<i>26</i>

**J. Miscellaneous Information**

- ☐ Transitional Office Space is currently waiting for approval of the lease.
- ☐ *The Disaster Field Office was closed on Monday, January 26 due to inclement weather.*
- ☐ *This situation report is the last one issued from the Disaster Field Office. Future situation reports might be issued from VDEM's Trade Court office.*
- ☐ *The Disaster Field Office will close on Thursday, January 29.*

**Authority of Michael M. Cline, State Coordinator**

/s/ Brett Burdick, Deputy State Coordinating Officer

## Attachment 1

### Public Assistance Grants Conveyed to Jurisdictions As of *January 26*

A & N Electric Coop	Grottoes, Town	Poquoson, City
<b><i>Accomack County</i></b>	Hampton, City	Portsmouth, City
Albemarle County	Hampton Roads Sanitation District	Powhatan County
Alberta, Town	Hanover County	Prince Edward County
Aldie Vol. Fire Dept.	Hanover County Public Schools	Prince George County
Amelia County	Harrisonburg, City	Prince George Elec. Coop.
Amherst County	<b><i>Henrico County</i></b>	Prince William County
Appomattox County	Herndon, Town	Rapidan Service Authority
Appomattox, Town	Hopewell, City	Rappahannock County
Arlington County	Isle of Wight County	Rappahannock Electric Coop
Ashland, Town	James City County	Richmond, City
Augusta County	Jamestown/Yorktown Foundation	Richmond City Public Schools
<b><i>Augusta County Service Authority</i></b>	<b><i>Kenbridge, Town</i></b>	Rockbridge County
Berryville, Town	<b><i>Keysville, Town</i></b>	Rockingham County
Blackstone, Town	King & Queen County	<b><i>Round Hill, Town</i></b>
Bowling Green, Town	King George County	Science Museum of Virginia
Boydton, Town	King William County	Shenandoah County
Bridgewater, Town	Lancaster County	Shenandoah, Town
<b><i>Brunswick County</i></b>	<b><i>Lawrenceville, Town</i></b>	Smithfield, Town
Buckingham County	Leesburg, Town	South Boston, Town
Burkeville, Town	Longwood University	South Hill, Town
Campbell County	Loudoun County	Southampton County
<b><i>Cape Charles, Town</i></b>	Louisa County	<b><i>Southside Electric Coop</i></b>
Capital Region Airport Authority	<b><i>Lunenburg County</i></b>	Spotsylvania County
<b><i>Caroline County</i></b>	Luray, Town	St. Joseph's Villa
<b><i>Central Virginia Electric Coop</i></b>	Lynchburg, City	Stafford County
Charles City County	Madison County	Stanley, Town
<b><i>Charlotte County</i></b>	Manassas, City	Staunton, City
Chesapeake Hospital Authority	Mathews County	Strasburg, Town
Chesapeake, City	Mathews County Electric Coop	Suffolk, City
Chesterfield County	Mathews, Town	Suffolk Redevlop. & Housing Authority
Chincoteague, Town	McKenney, Town	Surry County
Claremont, Town	Mecklenberg Elec.Coop	Sussex County
Clarksville, Town	Mecklenburg County	<b><i>Sussex Service Authority</i></b>
Colonial Beach, Town	Middleburg, Town	<b><i>Tangier, Town</i></b>
Colonial Heights, City	Middlesex County	Tappanannock, Town
Community Electric Coop	Mt. Jackson, Town	Urbanna, Town
Community Residence, Inc.	New Kent County	Victoria, Town
<b><i>Crewe, Town</i></b>	Newport News, City	Vienna, Town
Culpeper, Town	Newport News City School Board	Virginia Beach, City
Cumberland County	Norfolk Airport Authority	<b><i>Virginia Dept. of Agriculture</i></b>
<b><i>Danville, City</i></b>	Norfolk, City	Virginia Dept of Conserv. & Rec
Dinwiddie County Water Authority	Norfolk Redevlop. & Housing Authority	Virginia Dept of Emergency Mgmt
Dumfries, Town	Northampton County	Virginia Dept of Health
Eastern Shore Area on Aging	Northern Neck Elec. Coop	Virginia Dept of Transportation
<b><i>Eastern Shore Community Services Board</i></b>	Northern Virginia Elec. Coop	Virginia Dept. of Forestry
Elkton, Town	Northumberland County	Virginia Dept. of Game & Inland Fisheries
Emporia, City	Nottoway County	Virginia Dept. of Motor Vehicles
Essex County	Nottoway County Emergency Squad, Inc.	Virginia Dept. of Rehab. Services
<b><i>Fairfax Co. Public Schools</i></b>	Onancock, Town	Virginia Museum of Fine Arts
Fairfax, City	Onley, Town	<b><i>Virginia Polytechnic Institute &amp; State University</i></b>
Falls Church City	Orange County	Virginia State Climatology Office
<b><i>Farmville, Town</i></b>	Orange, Town	Warren County
Fauquier County	Page County	Warrenton, Town
Franklin, City	Page County Public Schools	Warsaw, Town
Fredericksburg, City	Pamunkey Indian Reservation	Waynesboro, City
Front Royal, Town	Pamunkey Regional Jail	West Point, Town
<b><i>Gloucester County</i></b>	Pathway Homes, Inc.	Westmoreland County
Goochland County	Petersburg, City	<b><i>White Stone, Town</i></b>
Gordonsville, Town	Piedmont Soil & Water Cons. Dist.	Williamsburg, City
Greene County Public Schools	Pittsylvania County	Windsor, Town
Greensville County	Poquoson City Public Schools	York County